

## TEXT2DATA Excel Add-In Installation

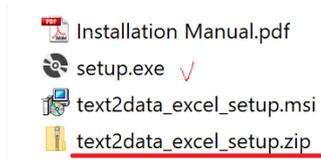
Thank you for installing our Add-In. Before installation, please carefully read this manual.

### Add-In requirements:

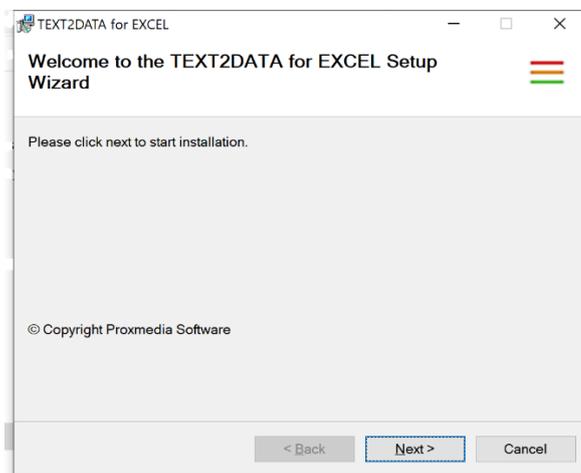
- Excel 2010-2019 x64/x86 or newer,
- MS Windows operation system (MAC users might try our Google Sheets Add-on [Text Analytics and Sentiment Analysis for Google Sheets \(text2data.com\)](https://text2data.com)),
- Admin rights on your local Windows account (required only during installation)

### Installation steps:

- Once you downloaded .zip package from our website containing our Excel Add-In, unzip all its files into separate directory.



- To start installation, run “setup.exe” file. The installer will check your machine components and install necessary prerequisites if any are required.



- During installation, you might receive ‘unknown publisher’ warning, please continue to finalize installation. For Windows SmartScreen alert, you must click “more info” to continue.

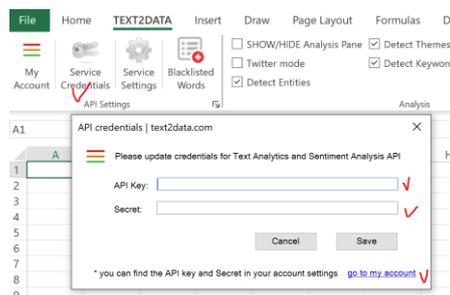
## Once installed:

- **Set up API key and secret:** go to your account at [Manage Account \(text2data.com\)](https://text2data.com), create your api secret (must be different than your account password) and click 'Update secret' button.

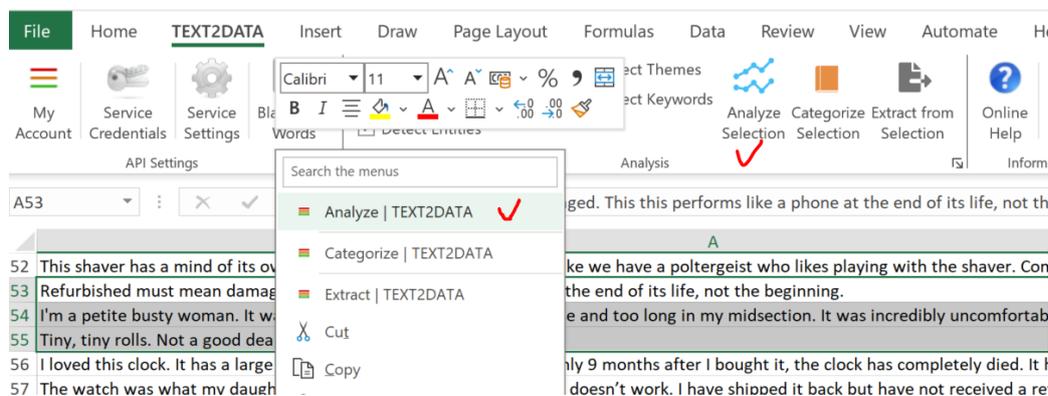
API key: **33E342EB-6CED-4A9A-81DE-841F** 

Secret:  UPDATE SECRET ✓

Next, open Excel, navigate to TEXT2DATA tab, click 'Service Credentials'. Copy/paste your API key and secret and click 'Save'. Make sure your secret is not empty.



- **To start data analysis,** go to Excel, right click selected text, and choose "Analyze | TEXT2DATA" option, or go to top menu ("TEXT2DATA" tab) and click "Analyze Selection".



Please make sure you have only one Excel app open when using our Add-In.

## Installation problems:

Depending on your local hardware/software setup, you might experience some problems. More information and help can be found on our website at [Excel Add-In help \(text2data.com\)](https://text2data.com)

Here is the list of most common problems:

- The Analysis pane won't open.

### Possible solutions:

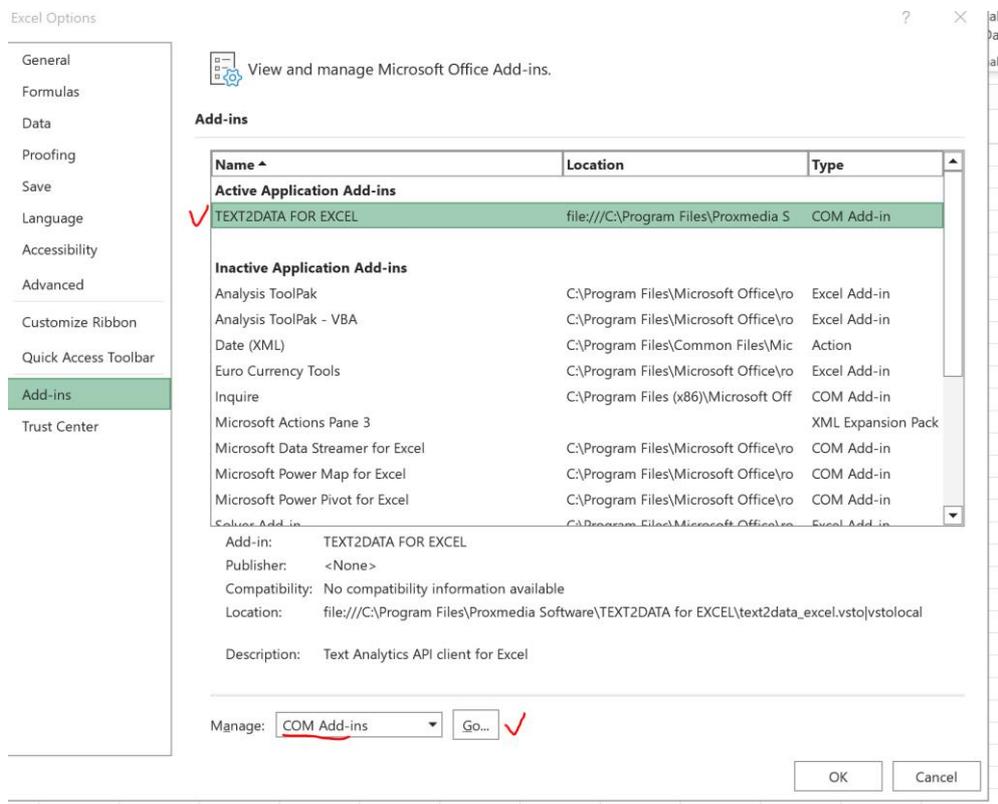
Make sure you have only one Excel instance running on your machine, make sure there are no hidden Excel processes in task manager. Restarting computer should help in most cases.

- After installation, the Excel Add-In is not shown in Excel.

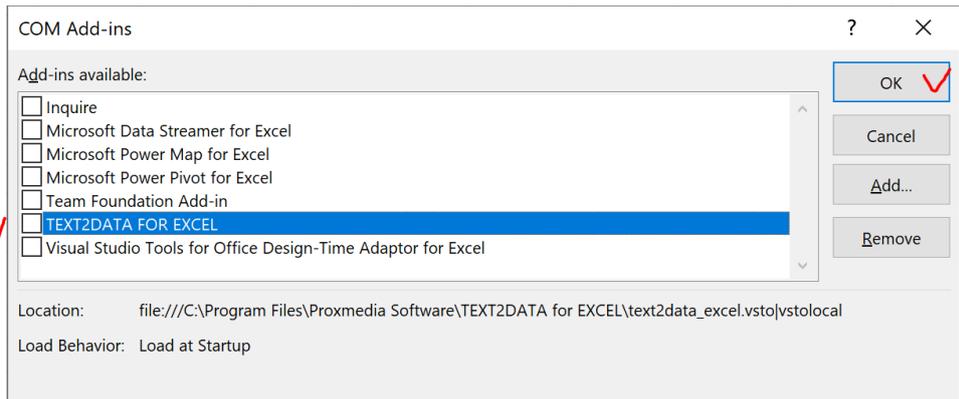
### Possible solutions:

In Excel, navigate to “File”, select “options”. Next select Add-Ins tab.

Next, locate TEXT2DATA item, from the bottom menu choose COM Add-ins and click “Go”



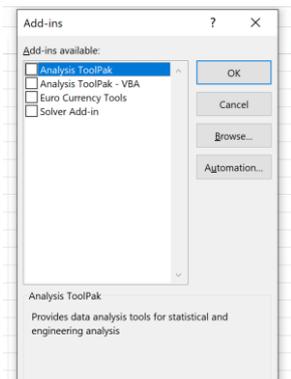
If TEXT2DATA Add-In is not selected, then do so and click OK.



If the above won't help, go to options again and choose Excel Add-Ins



On the form, uncheck all other Add-Ins that might interfere with ours



If you're still having problems loading our Add-In, please go to Excel => File => Options => Trust Center, navigate to Add-Ins, unselect option that requires Add-Ins to be digitally signed and re-try installation.

